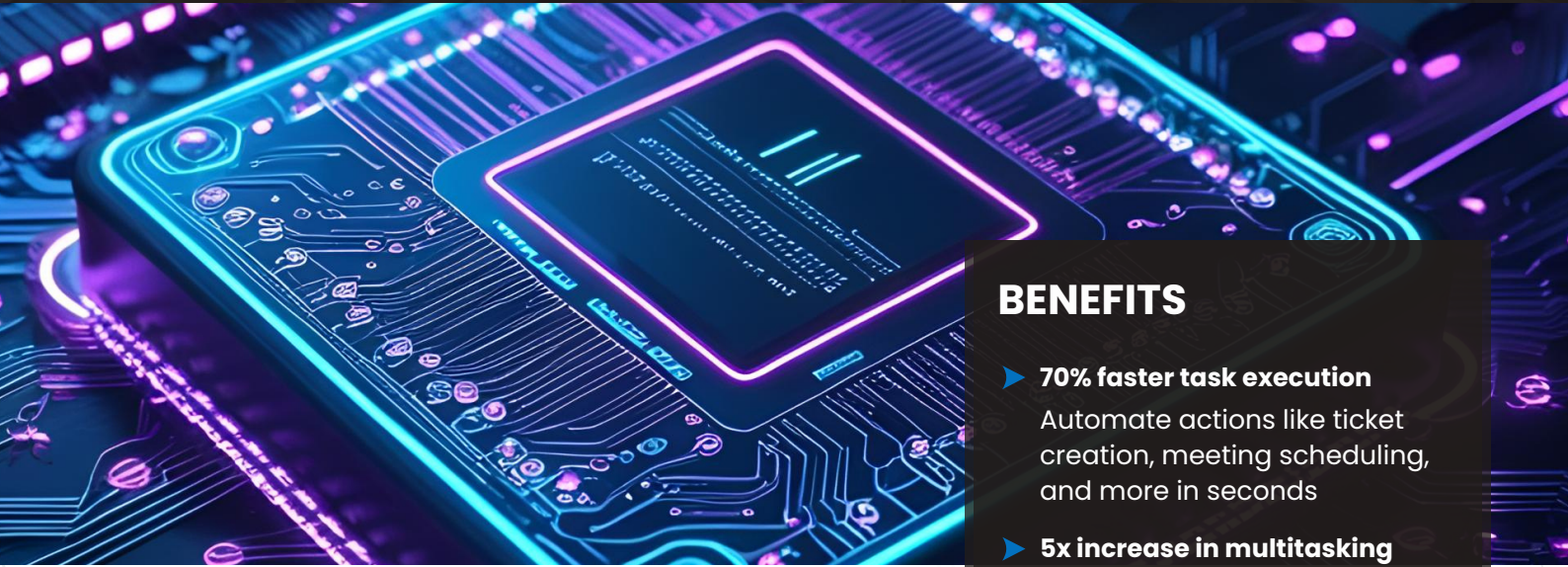


Introducing Iva Actions

Supercharge your productivity.

Iva Actions brings powerful task automation to your fingertips through a simple chat interface. Purpose-built to enhance productivity, it eliminates repetitive manual work—so your teams can focus on high-impact tasks.



What is Actions?

Iva Actions allows users to perform tasks—like scheduling meetings, creating tickets, or triggering workflows—just by chatting with Iva. It acts as a conversational interface that connects across your tools and delivers results instantly.

BENEFITS

- ▶ **70% faster task execution**
Automate actions like ticket creation, meeting scheduling, and more in seconds
- ▶ **5x increase in multitasking**
Perform actions across Jira, ServiceNow and more from one interface
- ▶ **100% tool-switching eliminated**
No need to log in to multiple platforms—just chat with Iva
- ▶ **Zero ramp-up time**
No coding or technical training needed; anyone can use it

One Assistant. Infinite Possibilities.

Sample use cases:

**Schedule meetings and
send calendar invites**

**Pull data from platforms
like ServiceNow and
Salesforce**

**Generate reports and
summaries**

**Create or update Jira
tickets**

**Post updates to
collaboration tools like
JIRA or Teams**

**Set reminders and
notifications**

SEND A MEETING INVITE

Easily schedule meetings through a simple chat with Iva. Just share key details such as the recipient's email, meeting date and time, subject or title. Iva will automatically generate and send the meeting invite—eliminating the need to toggle between your calendar, email, or scheduling tools helping you stay focused on what matters most.

Schedule a meeting with David.Miller@digitalxc.com
on 15th July for 30mins



Please provide Subject for 'Teams Meeting Invite'

Discussion on Performance Appraisal



Below are the time slots available on 15th July:

12:00 - 12:30pm

3:15 - 3:45pm

4:30 - 5:00pm

Please let me know your preferred time to schedule a meeting.

Schedule for 12:00pm



Please confirm if the below inputs are correct:

- **Recipient Email:** David.Miller@digitalxc.com
- **Date & Time:** 15th July 2025, 12:00 - 12:30pm
- **Subject:** Discussion on Performance Appraisal

Yes



Thank you for the confirmation. Your meeting
has been scheduled.

Please enter your query here

CHECK STATUS OF OPEN TICKETS

Effortlessly retrieve information about ServiceNow incident tickets by simply chatting with Iva. Ask for a specific incident, and Iva will provide key details such as the description, status, priority, impact, urgency, creation date, and the user who raised the ticket. There's no need to log in or navigate through ServiceNow—get the insights you need with minimal effort and without leaving your current window.

What is the status of this ticket - INC0010161



Here are the details for the ServiceNow incident INC0010161:

- **Number:** INC0010161
- **Short Description:** CPU utilization reached threshold
- **Status:** New
- **Impact:** 3 - Low
- **Urgency:** 3 - Low
- **Created On:** 2025-07-04 20:07:36
- **Created By:** admin.digitalxc
- **Assigned To:** Not assigned yet
- **Additional Comments:** Potential memory leak or runaway script suspected.

Please let me know if you need further assistance!

Please enter your query here

Enable users and admins to complete tasks through a single, unified chat interface. Whether it's scheduling meetings, retrieving incident details, triggering workflows, or managing approvals—everything can be done by simply chatting with Iva. No need to switch between tools, making task execution faster and more efficient.

Want to know more? Please reach out to
sales@digitalxc.com